

Improving Our Services



See back panel for new Customer Service features!

Thank you for your input regarding the utility billing statement.

Effective June 2015

Separate Final Notice

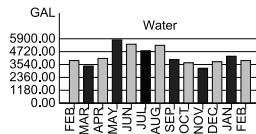
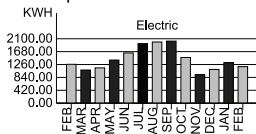
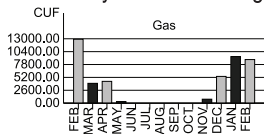
When payment is not received by the fourth (4th) day after the due date, a **separate Final Notice** (no longer on original bill) will be mailed. Late payment charges apply if payment is not received by the original due date.

Additional Days to Pay

The Final Notice will provide eight (8) additional days. Payment must be received by this date to avoid disconnection.

Usage Charts

Usage charts will be added to your bill to provide your past thirteen (13) months' consumption history. This will assist you in monitoring your consumption.



For more information on the changes to your monthly utility bill visit www.hsvutil.org:



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